

# Wolwedans Collection

NAMIBRAND NATURE RESERVE, NAMIBIA



## 2022 Recommended Selling Rates

Valid from 1 April 2022 – 3 January 2023

All rates are quoted in Namibian Dollar (NAD) and subject to change without prior notice. Please enquire for your contracted nett rates.

WOLWEDANS COLLECTION Boulders Camp – Reopens March 2023		HIGH SEASON	SAVINGS SEASON
		2022/2023 1 Apr – 15 Nov 16 Dec – 3 Jan	2022/2023 16 Nov – 15 Dec
<b>DUNE CAMP</b> Tented Room x 6 <i>Min 2 night stay</i>	Per person sharing per night	NAD 9 300	NAD 8 200
<b>DESERT LODGE</b> Tented Room x 10 <i>Former Dunes Lodge</i> <i>Min 2 night stay</i>	Per person sharing per night Arrivals: Mon   Wed   Fri (closed Sundays)	NAD 7 650	NAD 6 900
<b>CHILD RATE</b>	Under 18 yrs per night (sharing with 2 adults)	25%	
<b>SINGLE SUPPLEMENT</b>	Surcharge on the full adult rate	40%	
<b>SUSTAINABILITY LEVY</b>	Per adult per night (18+)	NAD 1 000	
	Per child 0 – 17 yrs per night	NAD 500	

EXCLUSIVE USE		HIGH SEASON	SAVINGS SEASON
		2022/2023 1 Apr – 15 Nov 16 Dec – 3 Jan	2022/2023 16 Nov – 15 Dec
<b>DUNE CAMP PRIVATE</b> 2-bedroom villa x 1 <i>Min 2 night stay</i>	Base rate per night (4 adults & 2 children)	NAD 46 500	NAD 41 000
<b>MOUNTAIN VIEW SUITE</b> Private Suite x 1 <i>Min 2 night stay</i>	Base rate per night (2 adults)	NAD 25 300	NAD 21 900
	Per child 0 – 18 yrs sharing with adults (max 2)	NAD 3 150	NAD 2 750
<b>PLAINS CAMP</b> Rooms x 4 <i>Former Private Camp,</i> <i>max 8 guests</i>	Base rate per night (4 adults)	NAD 50 600	NAD 43 800
	Per additional adult	NAD 12 650	NAD 10 950
	Per additional child (0 – 18 years)	NAD 3 150	NAD 2 750
<b>SUSTAINABILITY LEVY</b>	Per adult per night (18+)	NAD 1 000	
	Per child 0 – 17 yrs per night	NAD 500	

CAMPS & ARRIVAL DATES	M	T	W	T	F	S	S
<b>DUNE CAMP</b> : 2-night stay	✓	✓	✓	✓	✓	✓	✓
<b>DESERT LODGE</b> : 2-night stay   closed on Sunday	✓		✓		✓		X
<b>DUNE CAMP PRIVATE</b> : 2-nights	✓	✓	✓	✓	✓	✓	✓
<b>MOUNTAIN VIEW SUITE</b> : 2-nights	✓	✓	✓	✓	✓	✓	✓
<b>PLAINS CAMP</b> : 2-night stay	✓	✓	✓	✓	✓	✓	✓



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## ALL RATES INCLUDE:

- Rates are quoted in Namibia Dollars (NAD) and include VAT and 1% Namibian Tourism Board levy.
- Accommodation, breakfast, lunch, dinner, standard beverages (beers, ciders, soft drinks, water and house wines).

## ALL RATES EXCLUDE:

- Sustainability Levy – equal parts NamibRand park fees (conservation), community, culture and Wolwedans Foundation levies.
- Imported spirits and vintage wines, transfers to other lodges in the area, personal laundry, gratuities and items of a personal nature.

## CHILDREN:

- DUNE CAMP PRIVATE, MOUNTAIN VIEW SUITE and PLAINS CAMP: Children of all ages are welcome.
- DUNE CAMP, DESERT LODGE and BOULDERS CAMP: Children from 7 years are welcome.
- Children up to 18 sharing a room with 2 full-paying guests are charged 25% of adult rate (this is an extra bed rate).
- An igloo tent can be pitched on the deck next to parents' room for children over 7. Extra-bed rate applies. Pre-booking is necessary.
- Children and teens occupying their own tent (except pitched igloo tents on parents' deck) pay adult rates. If 3 children share their own, 3rd child pays 25%.

## GUIDE & PILOT ACCOMMODATION:

Guide and pilot accommodation is located at Wolwedans Village. The rate is NAD 1 500 per person per night, which includes the sustainability levy.

## ACTIVITIES INCLUDED & EXCLUDED:

	DESERT LODGE	DUNE CAMP	DUNE CAMP PRIVATE	MOUNTAIN VIEW SUITE	PLAINS CAMP
AM and PM scenic drives.	✓	✓	✓	✓	✓
Wolwedans desert sundowners.	✓	✓	✓	✓	✓
Heart & Home Village Tour*	✓	✓	✓	✓	✓
Wolwedans Water Walk	✓	✓	✓	✓	✓
“Antares”: Naked eye star safari.	✓	✓	✓	✓	✓
Full day scenic safari	✓	✓	✓	✓	✓
eBiking – Fat bikes	✓	✓	✓	✓	✓*
Bushman walk (when available)	✓	✓	✓	✓	✓
Organic gardening course*	EXTRA	EXTRA	EXTRA	EXTRA	EXTRA
Pottery classes and leather craft*	EXTRA	EXTRA	EXTRA	EXTRA	EXTRA
Horse-riding*	EXTRA	EXTRA	EXTRA	EXTRA	EXTRA
Hot-air ballooning (booked in advance).	EXTRA	EXTRA	EXTRA	EXTRA	EXTRA
Scenic flights (booked at hoc at Wolwedans depending on the availability of the plane)	EXTRA	EXTRA	EXTRA	EXTRA	EXTRA

NOTE: All activities are on a first come first serve basis. The team endeavours to meet guest expectations and a 4+ night stay generally ensures there is enough time to do everything.

\* WOLWEDANS VILLAGE: These activities are only available at Wolwedans Village.



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## Special Offers:

### WOLWEDANS IMMERSION – LINGER LONGER

VALID: All year

Stay 4 nights and only Pay 3

Only valid for stays in the same camp, not a combination of camps.

ARRIVAL TIMES:

CHECK IN = 12:00

CHECK OUT = 10:00

### TERMS AND CONDITIONS:

NamibRand Safaris (Pty) Ltd is the registered entity trading as Wolwedans Collection.

Please refer to our full TERMS & CONDITIONS document.

Standard Booking – 5 Rooms or less

- PROVISIONAL STATUS:
  - All new bookings will be held on a provisional basis for extended periods with no need for early confirmation. No Commitment Fee is due.
  - If a confirmed request is received for another safari that needs to use the same rooms or vehicles that are being held on a provisional basis, those holding the provisional reservations will be asked either to confirm or cancel their booking within three working days. If the guests want to keep and confirm the resources involved, they will be required to pay a 20% non-refundable deposit in order to do so.
- FULL PAYMENT DUE: The full payment is due 30 days prior to arrival, or at confirmation if confirmation falls within 30 days of arrival.

Group Booking – 6 Rooms or more

- PROVISIONAL STATUS:
  - All new bookings will be held on a provisional basis for 7 days after which the space is released with no penalty or a 20% non-refundable Commitment Fee is due for the booking to be held as confirmed. The reservations team endeavours to be as flexible as possible depending on availability. Once confirmed the booking will adhere to the Group Cancellation Policy.
- FULL PAYMENT DUE: The full payment is due 45 days prior to arrival, or at confirmation if confirmation falls within 45 days of arrival.
- The amount stated on the invoice needs to be received by NamibRand Safaris in full. All bank charges are to be settled by the client.
- Payments must be made in NAD, extras can be paid for at the property by cash, Visa or MasterCard.

### CANCELLATIONS:

FOR ALL NEW BOOKINGS

- Cancellations must be in writing and confirmed by the NamibRand Safaris.
- Cancellation fees for Standard Bookings (5 rooms or less) apply as follows:
  - 31+ days prior to arrival: 20% fee held if on confirmed with commitment due to competing bookings.
  - 30 – 15 days prior to arrival: 50% fee of total reservation value charged.
  - 14 – 8 days prior to arrival: 75% fee of total reservation value charged.
  - 7 days or less prior to arrival: 90% fee of total reservation value charged.



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## CANCELLATIONS (CONTINUED):

- Cancellation fees for Group Bookings (6 rooms or more) apply as follows:
  - 46+ days prior to arrival: 20% fee held if on confirmed with commitment due to competing bookings.
  - 45 – 30 days prior to arrival: 50% fee of total reservation value charged.
  - 29 – 15 days prior to arrival: 75% fee of total reservation value charged.
  - 14 days or less prior to arrival: 90% fee of total reservation value charged.

## COVID CANCELLATIONS TERMS:

NamibRand Safaris (Pty) Ltd supports a 'Book with Confidence' policy during these uncertain times. Please refer to our full Pandemic Disclaimer.

## CANCELLATION POLICY IF PREVENTED FROM TRAVELLING SPECIFICALLY BY COVID-19 RELATED ISSUES:

- Between Confirmation and 48 hours prior to arrival – 100% credit to the value of monies paid for future travel or full refund of monies paid or (note this is the choice of the guest)
- Between 48 hours and arrival - 90% Credit to the value of monies paid for future travel – no option for full refund
- These terms only apply to COVID-19 related reasons for cancellations.

## RESERVATIONS CONTACT:

- CONTACT:** Lisa Sinden
- EMAIL:** [reservations@wolwedans.com](mailto:reservations@wolwedans.com)
- TELEPHONE:** + 27 21 876 2153
- OFFICE HOURS:** 8:00 am to 5:00 pm Monday to Friday, based in Franschhoek

