

# Wolwedans Collection

NAMIBRAND NATURE RESERVE, NAMIBIA



## 2023 Recommended Selling Rates

Valid from 4 January 2023 – 3 January 2024

All rates are quoted in Namibian Dollar (NAD) and subject to change without prior notice. Please enquire for your contracted nett rates.

WOLWEDANS COLLECTION		GREEN SEASON	HIGH SEASON	MID SEASON
Per Person Per Night		2023	2023/2024	2023
Boulders Camp – Reopens March 2023		4 Jan – 31 Mar	1 Apr – 15 Nov 16 Dec – 3 Jan	16 Nov – 15 Dec
<b>DUNE CAMP</b> Tented Room x 6 <i>Min 2 night stay</i>	Per person sharing per night	NAD 8 200	NAD 10 700	NAD 9 450
<b>DESERT LODGE</b> Tented Room x 10 <i>Min 2 night stay</i>	Per person sharing per night Arrivals: Mon   Wed   Fri (closed Sundays)	NAD 6 900	NAD 8 800	NAD 7 950
<b>BOULDERS CAMP</b> Tented Room x 5 <i>Min 3 night stay</i>	Per person sharing per night Arrivals: Mon   Thu	NAD 10 950	NAD 14 550	NAD 12 600
<b>CHILD RATE</b>	Under 18 yrs per night (sharing with 2 adults)	25%		
<b>SINGLE SUPPLEMENT</b>		40%		
<b>SUSTAINABILITY LEVY</b>	Per adult per night (18+)	NAD 1 250		
	Per child 0 – 17 yrs per night	NAD 625		

EXCLUSIVE USE		GREEN SEASON	HIGH SEASON	MID SEASON
<i>Min 2 night stay</i>		2023	2023/2024	2023
		4 Jan – 31 Mar	1 Apr – 15 Nov 16 Dec – 3 Jan	16 Nov – 15 Dec
<b>DUNE CAMP PRIVATE</b> 2-bedroom villa x 1 @ Dune Camp	Base rate per night (4 adults & 2 children)	NAD 41 000	NAD 53 500	NAD 47 250
<b>MOUNTAIN VIEW SUITE</b> Private Suite x 1 @ Desert Lodge	Base rate per night (2 adults)	NAD 25 200	NAD 33 540	NAD 29 000
	Per child 0 – 18 yrs sharing with adults (max 2)	NAD 2 740	NAD 3 650	NAD 3 150
<b>PLAINS CAMP</b> Rooms x 4 <i>max 8 guests</i>	Base rate per night (4 adults)	NAD 43 800	NAD 58 200	NAD 50 400
	Per additional adult	NAD 10 950	NAD 14 550	NAD 12 600
	Per additional child (0 – 18 years)	NAD 2 740	NAD 3 650	NAD 3 150
<b>SUSTAINABILITY LEVY</b>	Per adult per night (18+)	NAD 1 250		
	Per child 0 – 17 yrs per night	NAD 625		



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CAMPS & ARRIVAL DATES	M	T	W	T	F	S	S
DUNE CAMP : 2-night stay	✓	✓	✓	✓	✓	✓	✓
DESERT LODGE : 2-night stay   closed on Sunday	✓		✓		✓		X
BOULDERS CAMP : 3-night stay	✓			✓			
DUNE CAMP PRIVATE : 2-nights	✓	✓	✓	✓	✓	✓	✓
MOUNTAIN VIEW SUITE : 2-nights	✓	✓	✓	✓	✓	✓	✓
PLAINS CAMP : 2-night stay	✓	✓	✓	✓	✓	✓	✓

## ALL RATES INCLUDE:

- Rates are quoted in Namibia Dollars (NAD) and include VAT and 1% Namibian Tourism Board levy.
- Accommodation, breakfast, lunch, dinner, standard beverages (beers, ciders, soft drinks, water and house wines).

## ALL RATES EXCLUDE:

- Sustainability Levy – equal parts NamibRand park fees (conservation), community, culture and Wolwedans Foundation levies.
- Imported spirits and vintage wines, transfers to other lodges in the area, personal laundry, gratuities and items of a personal nature

## CHILDREN:

- DUNE CAMP PRIVATE, MOUNTAIN VIEW SUITE and PLAINS CAMP: Children of all ages are welcome.
- DUNE CAMP, DESERT LODGE and BOULDERS CAMP: Children from 7 years are welcome.
- Children up to 18 sharing a room with 2 full-paying guests are charged 25% of adult rate (this is an extra bed rate).
- An igloo tent can be pitched on the deck next to parents' room for children over 7. Extra-bed rate applies. Pre-booking is necessary.
- Children and teens occupying their own tent (except pitched igloo tents on parents' deck) pay adult rates. If 3 children share their own, 3rd child pays 25%.

## GUIDE & PILOT ACCOMMODATION:

Guide and pilot accommodation is located at Wolwedans Village. The rate is NAD 1 750 per person per night, which includes the sustainability levy.

## Special Offers:

LINGER LONGER

VALID: All year

Stay 4 nights and only Pay 3

Only valid for stays in the same camp, not a combination of camps.

ARRIVAL TIMES:

CHECK IN = 12:00

CHECK OUT = 10:00

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## ACTIVITIES INCLUDED & EXCLUDED:

	DESERT LODGE	DUNE CAMP	DUNE CAMP PRIVATE	MOUNT VIEW SUITE	PLAINS CAMP	BLDERS CAMP
AM and PM scenic drives.	✓	✓	✓	✓	✓	✓
Wolwedans desert sundowners.	✓	✓	✓	✓	✓	✓
Heart & Home Village Tour*	✓	✓	✓	✓	✓	X
Wolwedans Water Walk	✓	✓	✓	✓	✓	✓
“Antares”: Naked eye star safari.	✓	✓	✓	✓	✓	✓
Full day scenic safari	✓	✓	✓	✓	✓	✓
eBiking – Fat bikes	✓	✓	✓	✓	✓	✓*
Bushman walk (when available)	✓	✓	✓	✓	✓	X
Organic gardening course*	EXTRA	EXTRA	EXTRA	EXTRA	EXTRA	X
Pottery classes and leather craft*	EXTRA	EXTRA	EXTRA	EXTRA	EXTRA	X
Horse-riding*	EXTRA	EXTRA	EXTRA	EXTRA	EXTRA	X
Hot-air ballooning (booked in advance).	EXTRA	EXTRA	EXTRA	EXTRA	EXTRA	EXTRA
Scenic flights (booked at hoc at Wolwedans depending on the availability of the plane)	EXTRA	EXTRA	EXTRA	EXTRA	EXTRA	EXTRA

\* WOLWEDANS VILLAGE: These activities are only available at Wolwedans Village. Not applicable to Boulders Camp due to distance between Camp & Village.

NOTE: All activities are on a first come first serve basis. The team endeavours to meet guest expectations and a 4+ night stay generally ensures there is enough time to do everything. Hence the STAY 4 | PAY 3 offer.

## TERMS AND CONDITIONS:

NamibRand Safaris (Pty) Ltd is the registered entity trading as Wolwedans Collection. Please refer to our full TERMS & CONDITIONS.

Standard Booking – 5 Rooms or less

- PROVISIONAL STATUS:
  - All new bookings will be held on a provisional basis for extended periods with no need for early confirmation. No Commitment Fee is due.
  - If a confirmed request is received for another safari that needs to use the same rooms or vehicles that are being held on a provisional basis, those holding the provisional reservations will be asked either to confirm or cancel their booking within three working days. If the guests want to keep and confirm the resources involved, they will be required to pay a 20% non-refundable deposit in order to do so.
- FULL PAYMENT DUE: The full payment is due 30 days prior to arrival, or at confirmation if confirmation falls within 30 days of arrival.

Group Booking – 6 Rooms or more

- PROVISIONAL STATUS:
  - All new bookings will be held on a provisional basis for 7 days after which the space is released with no penalty or a 20% non-refundable Commitment Fee is due for the booking to be held as confirmed. The reservations team endeavours to be as flexible as possible depending on availability. Once confirmed the booking will adhere to the Group Cancellation Policy.
- FULL PAYMENT DUE: The full payment is due 45 days prior to arrival, or at confirmation if confirmation falls within 45 days of arrival.
- The amount stated on the invoice needs to be received by NamibRand Safaris in full. All bank charges are to be settled by the client.
- Payments must be made in NAD, extras can be paid for at the property by cash, Visa or MasterCard.



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## CANCELLATIONS:

### FOR ALL NEW BOOKINGS

- Cancellations must be in writing and confirmed by the NamibRand Safaris.
- Cancellation fees for Standard Bookings (5 rooms or less) apply as follows:
  - 31+ days prior to arrival: 20% fee held if on confirmed with commitment due to competing bookings.
  - 30 – 15 days prior to arrival: 50% fee of total reservation value charged.
  - 14 – 8 days prior to arrival: 75% fee of total reservation value charged.
  - 7 days or less prior to arrival: 90% fee of total reservation value charged.
- Cancellation fees for Group Bookings (6 rooms or more) apply as follows:
  - 46+ days prior to arrival: 20% fee held if on confirmed with commitment due to competing bookings.
  - 45 – 30 days prior to arrival: 50% fee of total reservation value charged.
  - 29 – 15 days prior to arrival: 75% fee of total reservation value charged.
  - 14 days or less prior to arrival: 90% fee of total reservation value charged.

## COVID CANCELLATIONS TERMS:

NamibRand Safaris (Pty) Ltd supports a 'Book with Confidence' policy. Please refer to the full Pandemic Disclaimer.

### CANCELLATION POLICY IF PREVENTED FROM TRAVELLING SPECIFICALLY BY COVID-19 RELATED ISSUES:

- Between Confirmation and 48 hours prior to arrival – 100% credit to the value of monies paid for future travel or full refund of monies paid or (note this is the choice of the guest)
- Between 48 hours and arrival - 90% Credit to the value of monies paid for future travel – no option for full refund
- These terms only apply to COVID-19 related reasons for cancellations.

## RESERVATIONS CONTACT:

- CONTACT:** Lisa Sinden  
**EMAIL:** reservations@wolwedans.com  
**TELEPHONE:** + (0)21 876 2153  
**OFFICE HOURS:** 8:00 am to 5:00 pm Monday to Friday, based in Franschhoek

